

Softplay Re-Opening Terms and Conditions

Welcome Back to Softplay. There have been some significant changes made in order to reopen.

Please do read all the Return to Softplay changes.

Reopening:

1. There are Fewer session days to start with (will open up more if/when there is demand).
2. We will open with Monday and Friday mornings (option to add Thursday as before, do email me to request it (emma.holliss@mvsp.london)).
3. First session back, aiming for Friday 11th September
4. New session times, two sessions of 40 minutes for £5: 10-1040, and 1050-1130 (a 10 minute gap is for cleaning between sessions)
5. No Prams - unfortunately No Prams are allowed in the Venue Building. No pram park available
6. For Track and Trace - Admittance is only by Booking in advance (for track and trace), via new booking system, Happity App
7. These sessions are for children 3 years old and under only. (Please do not bring babes in arms as they count as a child present and would take the space of an appropriate age child - so for now only active age children permitted).
8. In booking to attend, please note Parents acknowledge that any form of indoor play is a potential exposure risk to any infection and injury, and they acknowledge that they attending at their own risk

Limited Numbers and Spacing

1. Reduced Spaces per Room Capacity: 10 children and 10 adults at each session
2. Kit Spacing - 1 child/1 adult must remain on their kit mat until the next kit with mat becomes available. Kit spaced according to meter squared mats
3. Kit Cleaning - Kit will be cleaned before and after sessions with Electrostatic Sprayer, but adults are requested to wipe the kit (with wipes provided) used as they move from piece to piece. Mats will be fogged by the venue at the end of booking.
4. Kit Changed - Although we aren't allowed kit favourites like the Ballpits and balls, there is new kit to keep variety and interest during play.
5. No seating around the edge of play areas - as adult should remain with the child on play space.

Entry and Exit through the Venue

1. One Way system in use at the Moberly venue - enter through main doors, head to community hall as usual, Exit via Stairwell in community hall.

Hand washing/Sanitising and Masks

1. Adults must wear Masks at all times - Children do not
2. There are Hand sanitisers by the doors/on the walls on entry and exit of the community hall
3. Toilets: Bring own Nappy changing mats to use in toilet on mezzanine floor next to hall. Usual nappy unit on ground floor toilet is not part of the one way system for our sessions.
4. No food or drink to be consumed in the Hall

Booking and Cancellations

1. Do not book if persons attending:
 1. have an illness, covid symptoms (defined by NHS),
 2. have recently travelled to a local lockdown area or abroad,
 3. have household members who are isolating.
 4. It is recommended that shielded and clinically vulnerable don't attend.
2. If you have booked and then cannot attend, refunds will be given softplay organiser is informed before 0900 on the day of the booking. No refunds provided if the session has started. No refunds if you miss part of the session - the session times are strict 40 Minutes and the room needs to be vacated to clean in-between and after session booking.
3. At CheckIn: Session Organiser will ask attendees if either (parent/nanny/child) attending have been in contact with any recent covid case, travelling from abroad or feel unwell themselves on attending. If they feel unwell during session and need to leave, neither instances will be refunded.
4. Full refunds by MaidaVale Softplay if session is cancelled by Organiser